



Strategic learning for real results.

COMMUNICATION

Communication is vital within all aspects of our workplace. Are you able to communicate effectively across all levels of your business? Explore and develop the communication skills needed to succeed as a manager; suitable for team leaders, aspiring and new managers and current managers.

You will develop communication skills in:

- Business writing, speaking and presenting
- One-to-one communication
- How to communicate effectively in teams

Discussion of key concepts in each area will be supported by diagnostic tools and practical, hands-on exercises.

No pre-requisite required to attend. There is pre-reading suggested for attendees of this course.

See our program schedule on-line at slccorporatelearning.ca for upcoming public session dates. Or contact us to discuss how this content can be customized and delivered for your organization.

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Sue Hedley

Facilitator, Communication

Sue is an experienced educator and trainer who brings a professional's eye to the design and delivery of the Leadership and Communication modules. In addition to her work with practicing managers in corporate training at St. Lawrence College, Susan has experience teaching students at the undergraduate level. Notably, for CONNECT's purposes, she was a key member of the team at the Faculty of Education at Queen's University responsible for training the next generation of Ontario's educators.

Susan holds undergraduate and graduate degrees from Queen's and is currently on hiatus from PhD studies. Participants enjoy her enthusiastic delivery and the practical, hands-on nature of the day.